

## **Transgender in a binary world: Interviews with patients and providers on trans health data collection in the E H R**

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PRESENTATION FORMAT: Oral Presentation

TOPIC/TARGET AUDIENCE: Clinicians serving the Safety-Net and Transgender Community

ABSTRACT: Oregon Medicaid extended coverage to include gender transition-related care on January 1, 2015. Because transgender / gender non-conforming (TGNC) people are disproportionately impacted by poverty and joblessness, they are more likely to be insured by Medicaid and access healthcare through community health centers, which serve economically vulnerable populations. Recently, Uniform Data Set (UDS) and Meaningful Use guidelines mandated the collection of gender identity in the electronic health records (EHR) of CHCs receiving federal funding. However, there are no best practices issued on how these data are collected and how it will be used to inform healthcare. The World Professional Associate for Transgender Health (WPATH) EMR Working Group published recommendations on best practices for collecting and using this data, which include documenting preferred name and pronouns, transition history, and anatomical inventory. Using interview data with patients and providers who work for or access care at CHCs in Oregon, we will highlight how TGNC patients are currently collected in the EHR, how that aligns with established best practices, problems it has created with insurance billing and patient satisfaction and trust, and ways in which the data process and utilization could be used to improve the health of the TGNC community.

### OBJECTIVE(S):

- Describe how TGNC individuals are currently documented in the EHR at Oregon CHCs.
- Identify how the collection of TGNC data in the EHR aligns with WPATH best practices.
- Identify problems created with insurance billing, patient satisfaction and trust due to inconsistent data collection procedures.
- Describe ways in which data process and utilization can be used to improve the health of the TGNC community.

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